



Maximise Booking Cancellation Policy

1. General

Maximise is committed to developing supportive relationship with one another, across our family of churches.

Maximise wants to be able to provide events that encourage and equip individuals, families and our churches.

Unfortunately, when an individual, or a family, needs to cancel their attendance at a Maximise event without appropriate notice this can impact the organisation of the event.

For this reason Maximise has implemented a cancellation policy that will be observed for all bookable Maximise events.

2. Booking and Payment

Booking for Maximise events are normally completed online.

Payments for Maximise events are normally all made online or by bank transfer. Your place at an event is reserved once you submit the booking and you make your first payment (whether the full amount or a partial amount).

You will receive a confirmation email once you have made the booking and your first payment. This email serves as a confirmation of your registration for the event.

3. Cancellation Request

Cancellation requested for events can be made by email to office@lifechurch.uk.net or in writing. The date of receipt will be the date on which the refunds are based.

4. Refund Policy

Once purchased all refunds are approved solely at the discretion of Maximise. However, Maximise shall not unreasonably deny any refund request. All refunds will be processed in the original form of payment.

- If a cancellation request is made 2 weeks before an event, a full refund will be processed.
- If a cancellation request is made later than 2 weeks, but more than 72 hours before the start of an event, a 50% refund will be processed.
- Any cancellation request that is made later than 72 hours before the start of the event will not be eligible for a refund.
- Maximise are unable to offer refunds made later than 72 hours before the start of the event that is due to changes to the programme or the speakers.
- Tickets can be transferred to another person, subject to the payment of an admin fee. Please contact office@lifechurch.uk.net with the names and details of the new ticket holder.